



Offering a Full Range of Brand Name Home Medical Products
Incontinence • Diabetics • Urology • Ostomy • Wound Care Supplies • Aids for Daily Living...and More

Welcome to ActivStyle, Inc. Thank you for doing business with us. We promise to provide you the best possible service. We would like to provide you with some information on our services, products, and staff.

ActivStyle, Inc. is a medical supply company focused on high quality products and professional service. While we specialize in incontinence supplies, our services include:

Medical Supplies

- Incontinence Supplies
- Diabetic Supplies
- Enteral Nutritional Supplies
- Ostomy Supplies
- Urological Supplies
- Other Disposable Medical Supplies

Home Medical Equipment

- Walkers/Canes
- Bathroom Equipment
- Lift Chairs
- Moist Therapeutic Heating Pads
- Vacuum Erection Device
- Seat Lift Mechanism

We will work with you and your caregiver to find the best possible products for your needs.

ActivStyle, Inc. accepts the following sources of payment for services:

- Medicare Part B
- Medicaid (Please see our website for a complete list of states in which we provide services)
- Waiver/Passport
- Third Party Insurance
- Visa
- MasterCard
- Discover
- Personal checks

Delivery service and patient instruction are provided at no cost to you. We will bill your insurance for any potentially covered items. If you wish to know the charges being submitted to your insurance company you may ask at any time. If we believe an item may be non-covered, you will be asked to sign an Advanced Beneficiary Notification (ABN) prior to delivery.

We will work directly with your physician to gather all required documentation and to ensure you the high level of service you deserve.

Hours of Operation: ActivStyle, Inc.'s hours of operation are:

Monday - Friday: 7:00 AM - 8:00 PM CST
Saturday - Sunday: Closed

If you call after our usual business hours, you may leave a message and we will return your call the following business day. Orders may be placed via telephone, fax, e-mail, or on our website at www.activstyleforcaregivers.com.

Please review the information included in this packet, sign the requested forms, and return them in the enclosed envelope. If you have any questions, please call us at 1.800.651.6223.

Thank you,

ActivStyle, Inc.

Committed to making your life easier



3100 Pacific Street N • Minneapolis, MN 55411
Ph 800.651.6223 • Fx 866.896.7171

activstyle.com • activstyleforcaregivers.com

ActivStyle, Inc.
Customer Orientation Checklist

My signature at the bottom of this form attests that I have received, read, and/or been instructed, in detail, on the following information:

- _____ My rights as a customer
- _____ My responsibilities as a customer
- _____ My release of Information/Assignment of Benefits
- _____ Important ActivStyle, Inc. contact information
- _____ ActivStyle, Inc. client communication form
- _____ The safe and proper operation of the equipment delivered.
- _____ Medicare Supplier Standards
- _____ HIPAA Privacy Notice (please also return "Acknowledgment of Receipt of the Notice of Privacy Practices".)
- _____ Other _____

Customer's Signature

Date

Print Customer's Name

Committed to making your life easier